



## ANSWERS TO ALL YOUR QUESTIONS

### **Effectiveness/Method for Virus Elimination**

How does the system eliminate Covid-19 and other viruses and bacteria?

*The EnvirenMist formula is an EPA approved Hospital Grade Disinfectant that is certified to kill Covid-19 and over 73 other bacteria and viruses.*

How can our shopper be assured of the cart's safety after sanitization?

*Unlike other systems that, the great engineering advantage with our system is the EnvirenMist is spread evenly and consistently across all shopping cart surfaces every time, ensuring the complete cart is sanitized and all its touchpoints, not just the handle.*

Does it clean? Disinfect? Sanitize? Sterilize?

*Disinfect and Sanitize*

Is your sanitization FDA approved?

*No. It does not need to be because carts are not food preparation surfaces. The sanitizer system ensures that the cart is 99.9% free of bacteria and viruses.*

Has the sanitizing process been verified and certified?

*The formula has been tested and approved by the EPA and carts have been 3rd party tested before and after the use of our formula by Dr. Charles Gerba from the University of Arizona.*

### **Environmental/Human Safety**

How do we know the compounds used are ALL safe?

*The formula is used in sanitation in most hospitals across the country. It is also EPA approved.*

What are the long-term effects of the sanitizing agent on the cart?

*We have used it for over 2 years, and we have had no issues, buildup, or cart degradation.*

Are there annoying fumes or residue from the process?

*No. In addition, we can add most any scent you prefer. Our most popular is fresh wintergreen.*

What scents are available?

*Cherry, wintergreen, fresh citrus, etc.*

### **Equipment/Process/Results**

What areas of the cart are sanitized?

*The complete cart – all surfaces.*

Do I need special water and electrical connections for the system?

*No water connection or drain is needed. The system easily connects to a 110 outlet.*

How many carts can be sanitized at one time?

*As long a line of nested carts you can push. 10 to 30 recommended.*

What size carts does the system accommodate?

*It will accommodate any size cart the supermarket uses.*

How long does the process take?

*15 carts are completely sanitized within approximately 10 seconds.*

I have seen other systems on the market. What makes the “Peggs Powered by Enviren” Cart Sanitizing System the world’s best?

*Our system is the most efficient and store friendly system on the market.*

How long do the sanitization effects last on the cart?

*Most shopping carts have over 1 Million bacteria and viruses on across the surface. Our sanitizing system removes 99.9% of those 1 Million bacteria and viruses. We recommend sanitizing the carts after every use.*

How much space is needed for the system?

*Average size is 36” wide and 60” long.*

Will I need to remodel my store to accommodate the system?

*In 90% of store layouts no remodeling is needed.*

How long does it take to setup?

*Just 1 hour.*

How easy is it to move the system around?

*It can be easily moved by The Peggs Company installation and service team.*

Can the system be staged outdoors?

*Yes, in warmer climates. We highly recommend indoor installation in extreme cold climates.*

What is the outdoor setup for regions that experience inclement weather?

*We can offer a circulating component on the system for colder climates.*

### **Maintenance/Service**

What are the associated costs for the system?

*We take care of your all-inclusive service needs (formula, nozzle adjustment and general maintenance/care). We can provide a more detailed cost based upon the number of carts and usage. And we can also service your carts at the same time.*

What are the costs of supplies?

*Based upon number of carts and usage.*

How long does it take to service?

*Typical service call is 15 minutes.*

Historically, how often have your systems been out-of-service, on average? How long in a worst-case scenario?

*Never had any out of service for more than a day or two.*

What are the most common repairs? What are the repair costs?

*Cleaning spray nozzles. Approximately \$4 to replace one nozzle which is not needed very often.*